

## Patron Rules & Behavior Policy

The Library is intended to provide a place for selecting materials, reading, researching, studying, writing, and attending library or community-sponsored programs and meetings. The Library is to be safely enjoyed by all Patrons. The following rules and regulations must be observed. Patrons who exhibit behavior inconsistent with the following rules may be asked to leave the Library. Individuals who disregard these rules may be prohibited from using the Library for a designated time period.

1. No one may interfere with another person's right or ability to use the library for its intended purposes or interfere with the library staff's performance of their duties.
2. Under no circumstances should anyone take a photo or film a Library Patron without the consent of that Patron, or their parent/guardian, if a minor.
3. Disruptive behavior that impedes the ability of other people to use and enjoy the library for its intended purposes, or which interferes with the library staff's performance of their duties, is inappropriate and may result in removal from the Library premises if requests to cease are ignored.
4. Threatening the safety or rights of another person, including but not limited to, violent or disorderly behavior, threats of violence, use abusive language and display of any weapon in a threatening or unsafe manner may result in removal from Library premises by the police.
5. Parents and/or guardians are responsible for the behavior and supervision of their children and adults in their care. (*refer to "Safety of Minor Policy"*)
6. Patrons are not allowed in Library Manager station.
7. Those who damage or deface library materials or property will be prosecuted (NH RSA 202-A:24).
8. Selling, advertising, petitioning, proselytizing, or soliciting by outside organizations is prohibited on library property. Items to be posted on the bulletin board should be left with the Library Manager, who will post them if appropriate. (*Refer to "Displays and Exhibits Policy"*)
9. Use of alcohol, tobacco, vapes or e-cigarettes is not permitted anywhere in the Library building.
10. All Patrons will be required to wear a face covering during a public health emergency and when recommended by public health officials.

### Consequences of Policy Violation

Enforcement of these rules may take the form of any actions, depending on the severity of the violation, and will be determined by the staff on duty at the time.

Any unlawful actions committed in the Library or on the Library premises will be immediately reported to the Goshen Police Department.

- The patron will be informed of what the policy is and what they are doing which violates it and ask to stop.
- If actions continue, Patron can be asked to leave.
- Repeated violations or if violations are more serious (such as destroying Library property or threatening other people), a patron can be prohibited from Library premises for a certain period of time (a week, a month, etc.)
- The Patron may then appeal the suspension in writing to the Trustees, who will then review and determine whether the behavior violated the Library's policies and whether the suspension was appropriate.
- The Trustees will review and respond in writing within 10 business days.